



POWER SYSTEMS DESIGN SOLUTIONS LIMITED

Customer Satisfaction Report

We appreciate your business, and your feedback is important in helping us to continue to improve our services. Please complete the brief survey below, which should take no longer than a few minutes.

| | | | |
|-----------------|--|----------------------|--|
| Project | | Customer | |
| PSDS Ref | | PSDS Employee | |

| Totally Satisfied/ Fully Agree | Somewhat Satisfied/ Partially Agree | No Response | Somewhat Dissatisfied/ Partially Disagree | Totally Dissatisfied/ Fully Disagree | Questions |
|-----------------------------------|--|-------------|--|---|--|
| | | | | | Overall – On an overall basis, how satisfied are you with our company? |
| | | | | | How satisfied are you with the ease of doing business with our company? |
| | | | | | I would purchase services from your company again |
| | | | | | I would recommend your company to an associate |
| | | | | | Customer Service – How satisfied are you with the customer service we provide? |
| | | | | | The PSDS employees are pleasant and knowledgeable |
| | | | | | Whenever a problem arises, I know who to contact |
| | | | | | If someone cannot initially answer my question, they find the answer and get back to me promptly |

Please use this space to add any additional comments that you may have to help us to improve our services to you